



# SNOW WHITE

LAUNDRIES EST. 1968

CELEBRATING 50 YEARS OF FRESH LAUNDRY

Dear Customers,

We are pleased to have weathered the storm and now looking forward to working with you again by resuming normal services (whatever normal maybe)

Please see some of the steps we have taken and ask you to follow to help prevent the spread of covid 19. Please note that these pointers do not supersede any official advice that you have received and our steps will be continually reviewed inline with government guidance.

**Our delivery drivers** are supplied with necessary PPE, gloves, face masks, hand sanitizer. They are required to wear a new pair of gloves for each and every venue and to sanitize when leaving each venue. They have also been trained to be vigilant in ensuring they maintain social distancing when entering your premises. Please advise your staff to the same with our drivers

**Soiled linen handling** is bound to be a concern, but provided your site has adequate covid safe measures in place, and unless you know of any confirmed or suspected covid cases in your premises, there is very little change.

We do require you to ensure that all soiled linen is safely packed inside the hampers without being overfull (the drivers have to carry them), if necessary use plastic bags or get in touch with our office for extra hampers.

However, If you know of a suspected or confirmed covid case sleeping in or handling the linen, and it is possible to identify which items of linen, please leave that linen alone for 72hours.

If you do need to handle the linen ensure gloves and aprons are worn, and the linen is bagged and stored for 72 hours.

If it is not possible to isolate the particular items please call our office and we will discuss a suitable course of action to ensure the safety of all parties with minimal disruption to either party.

Foul linen, pre covid we were already experienced in handling fouled linen, and we can provide red soluble bags that you can use for any foul or suspected contaminated linen, which we will handle differently.

**Processing**, the incoming linen poses a risk, therefore our sorting team will be wearing full PPE, gloves, aprons and masks. They will be starting their shift and taking breaks as an isolated department, they will never work in the clean area of the factory and will sanitise before leaving their workstation.

**The wash process** is designed to achieve thermal and chemical disinfection in line with Health and Safety Executives guidelines <https://www.hse.gov.uk/biosafety/blood-borne-viruses/laundry-treatments.htm>

Any contaminated linen in red soluble bags will be isolated in a dedicated area of the factory, and loaded into a dedicated washing machine by a trained worker, wearing full PPE (gauntlets, aprons, face shield) with a strict sterilization regime after loading.

After the washing stage all finishing departments will be working in fixed teams as an isolated bubble within the factory, starting, breaking, finishing as separate departments.

**One way traffic**, we have reorganized the flow of goods and people to make social distancing easier. Staff and customers will enter the building at different points and different times, and everyone must sanitize before entering the building.

We have also installed hand sanitizing stations in every department.

**Packaging**, the Textile Services Association advises that splitting packs increases the risk of contamination therefore laundries should avoid splitting packs and sell in round numbers, eg develop the system so products are packed in fixed quantities and software manages the stock levels to cope with the occasional rounding.

We appreciate that this may take some getting used to but we would appreciate your support in moving in this direction to control the risk and also reduce the environmental impact by using less plastic.

Any questions please get in touch,

Stay Safe.

Snow White Laundries